

# **DEFENSE MEDICAL LOGISTICS STANDARD CUSTOMER ASSISTANCE MODULE (DCAM)**

## **BACKGROUND**

- ▶ Provides improved usability, security and a more centralized approach to ordering medical supplies than its predecessor program, Theater Army medical Management Information System Customer Assistance Module (TCAM)
- ▶ Automates the Class VIII (medical equipment) supply process at lower levels of care
- ▶ Developed by Joint Medical Logistics Functional Development Center (JMLFDC)

## **FEATURES**

- ▶ Windows-based, point-and-click application
- ▶ Uses a secure port to increase the security of passwords and order information via the Internet
- ▶ Similar functionality as TCAM, but includes a user-friendly navigation toolbar

## **BENEFITS**

- ▶ Allows non-logisticians, who maintain their medical supplies as an additional duty, to electronically exchange, catalog, order and status information with their supply activity
- ▶ Secure, centralized means of ordering medical supplies
- ▶ Users of TCAM can quickly acclimate to DCAM

## **USES**

- ▶ Medical personnel research requirements, view catalogs and submit orders while maintaining an inventory database in the combat zone.

## **ADDITIONAL INFORMATION**

- ▶ DCAM computer based training (requires CAC authentication)  
<https://jml149.dmlss.detrick.army.mil/DMLSSU/>
- ▶ DCAM Student Manual - [https://www.mc4.army.mil/papers/DCAM\\_Student\\_Guide.pdf](https://www.mc4.army.mil/papers/DCAM_Student_Guide.pdf)